

SUSTAINABILITY STATEMENT (Cont'd)

Cybersecurity awareness remained a key focus area. In FY2026, all new hires completed cybersecurity orientation during onboarding, while existing employees underwent annual compliance training through the Group's internal learning platform. Phishing simulations and behavioural awareness programmes were conducted periodically to reinforce responsible digital practices and strengthen organisational readiness against cyber threats.

During the reporting year, SAMEE Group achieved ISO/IEC 27001 certification for its Malaysia and Singapore operations, demonstrating alignment with internationally recognised information security management standards. The Group is also progressing towards ISO/IEC 27001 certification for its Thailand operations to strengthen enterprise-wide information security governance.



Throughout FY2026, no substantiated complaints from external parties, regulatory bodies, or internal investigations relating to customer privacy breaches or data loss incidents were recorded. This outcome reflects the effectiveness of the Group's cybersecurity controls and supports its commitment to maintaining a target of zero major cybersecurity incidents.

Data Privacy & Cybersecurity	FY2024	FY2025	FY2026
Number of substantiated complaints concerning breaches of customer privacy and losses of customer data	0	0	0
Total number of substantiated complaints received concerning breaches of customer privacy, categorised by:	0	0	0
Complaints received from outside parties and substantiated by the organisation	0	0	0
Complaints from regulatory bodies	0	0	0
Total number of identified incidents of leaks, thefts or losses of customer data	0	0	0
Percentage of data breaches involving confidential information (%)	0	0	0